

## FREQUENTLY ASKED QUESTIONS (FAQs)

***Will you be having a training in Wichita?***

Yes, please watch on our website with upcoming dates and locations

***We recently completed our OSCAR registration. The form gave only four organization type options: Sole proprietor, corporation, LLC, and partnership. Unified School District 259 is a public entity, although we selected LLC for purposes of completing registration.***

We can clean up the responses all later when we move them into OSCAR

***We got to the form, but were unable to put any information in. Regarding OSCAR Registration.*** Try this link: <https://goo.gl/forms/eB6r6GfxKdjajQbc2>

***Can you tell me if you will be doing any webinar training for OSCAR?***

Yes we will in November and early December

***I have some questions regarding which individuals in our company will be utilizing OSCAR. I know our in-house attorney will need access and use OSCAR. My question is will our claims adjusters and claims intake clerks need access as well? I understand EDI will be part of OSCAR so I assume the individual who handles our EDI will need access, correct? The training brochure for September says the training is for clerks, paralegals and legal assistants so it appears to be geared towards law firms, which we are not. So would it benefit our company to send someone to the training sessions? Our claims adjusters and other claim staff do attend the annual conference.***

People who need access for a group risk pool:

1. Person who manages the members of the group (add or remove them from group in OSCAR)
2. people in your organization who want to view active or historical case activity related to your organization (or group members)
3. Person who manages year-end paid loss reporting

**Claims adjusters and intake clerks do not need OSCAR access. Your EDI lead would probably want OSCAR access to see what data is coming into OSCAR via EDI.**